## EXHIBIT "A" CONFIDENTIALITY AGREEMENT

I, the undersigned, do hereby acknowledge that I have read the Agreed Protective and
Confidentiality Order agreed upon between the parties and/or entered by the Court in the action
of IKON Office Solutions, Inc. v. ABS Business Systems, Inc. and Martha Southerland and
hereby covenant, warrant and agree: (1) to abide in full by its terms regarding the confidentiality
of the documents and information marked and/or designated CONFIDENTIAL or
CONFIDENTIAL FOR ATTORNEYS' EYES ONLY, as those terms are defined in the Agreed
Protective and Confidentiality Order, a copy of which I have been provided contemporaneously
herewith, and that I will not disclose or cause to be disclosed such CONFIDENTIAL or
CONFIDENTIAL FOR ATTORNEYS' EYES ONLY documents or information to any person
not permitted to receive or otherwise access such information under the Agreed Protective and
Confidentiality Order, (2) that such documents and information marked and/or designated
CONFIDENTIAL or CONFIDENTIAL FOR ATTORNEYS' EYES ONLY must be used only
for purposes necessary for the litigation of the claims between and among the parties to the
action of IKON Office Solutions, Inc. v. ABS Business Systems, Inc. and Martha Southerland,
and not for any other purpose, whether business or otherwise, and (3) that I will return all
documents and information marked and/or designated CONFIDENTIAL or CONFIDENTIAL
FOR ATTORNEYS' EYES ONLY that I receive upon my having served the purpose that caused
me to receive the confidential documents and/or information in accordance with the provisions
of the Agreed Protective and Confidentiality Order.
DATED: Printed Name
Signature